



Dear Prospective Volunteers,

On behalf of the 2010 Frys.com Open Tournament Staff we would like to invite you to come be a part of the PGA TOUR's first Silicon Valley event. This marks the sixth PGA TOUR tournament hosted by San Jose-based Fry's Electronics, but the first in their home town. We are thrilled to be here and look forward to working with the community. Over the past five years the tournament has raised over \$2.2 million dollars for charity and with your help we will help that number grow.

To reserve your place as a 2010 Frys.com Open volunteer please fill out the application and waiver form enclosed and return to Kristy Manas at the noted address with the required minimum donation of \$35. If you are interested in taking on more responsibility by becoming one of our committee chairman please note that on the application.

Please read the following:

Committee Assignments: On the next page you will find a brief description of each committee. Please select the top three committees you are interested in. Please read each committee description to ensure you are choosing the committee in which you want to participate. Your volunteer application must be received before any committee assignments will be made.

Volunteer Uniform: The volunteer uniform package consists of one golf shirt and jacket with the official tournament logo, one golf cap or visor (ladies visors only), and a personalized volunteer badge. It is your responsibility to provide your own khaki pants. All volunteers must wear this uniform regardless of weather conditions. There will also be straw hats and additional shirts and jackets available for purchase. After your application has been processed you will be notified of uniform distribution dates.

Requirements: Volunteers are required to make a minimum donation of \$35. Additional donations are welcome. Volunteers are also required to work a minimum of 3 shifts. A typical shift will be approximately 6-8 hours long. Committees asking for a full day (10 hrs.) will be noted on the description page. Every committee will have a mandatory training session prior to tournament week.

Volunteer Badge: Your volunteer badge will admit you to the tournament grounds, Wednesday through Sunday and will be personalized with your name. Your volunteer badge should be worn every day you are at the tournament but please note your uniform should ONLY be worn on the days you are volunteering. In addition to your badge you will also receive 2 weekly badges for your family and friends.

Meal Vouchers: Every volunteer will receive one meal voucher per working day which can be redeemed throughout the day at various locations. Breakfast will be provided in the mornings, no voucher will be needed.

Volunteer Appreciation Party: All volunteers are invited to attend the party on Saturday, October 9th. The party will take place in the V Lounge (Volunteer Headquarters) located near the 15th tee at CordeValle Golf Course.

Thank you for your interest in volunteering. We look forward to working with you on the 2010 tournament!

All the Best,

A handwritten signature in black ink that reads "Kristy Manas". The signature is stylized and cursive.

Kristy Manas
Tournament Coordinator



Official Event



VOLUNTEER COMMITTEE DESCRIPTIONS

CADDIE SERVICES

Conduct caddie registration Monday – Wednesday. Inventory caddie names and bibs prior to event and report any missing to tournament staff. Distribute bibs prior to rounds and collect bibs at conclusion of rounds. Arrange for caddie bibs and towels to be washed daily if necessary.

CANOPY CHAIRS

Volunteers will be responsible for the placement of Tournament Canopy Chairs throughout the course at specific locations; as well as maintaining them during the day. *Full day shifts*

CHILDCARE

Assist PGA TOUR Family Services Staff with childcare. Volunteers will be responsible for assisting and participating in all activities and meals throughout tournament week at the childcare facility. Volunteers are asked to work every day throughout the tournament from 8:00 am – 4:00 pm.

EVACUATION

In the event of inclement weather, assist players, caddies, etc. to safely and quickly leave golf course and return to Clubhouse. Also, at conclusion of inclement weather, assist players, caddies, etc. to safely and quickly return to course. Prior to event, ensure that vehicles are placed where they need to be on course.

GOLF CARTS

Manage control of golf cart inventory throughout tournament week. Clean and charge all carts returned not belonging to the club and ensure the club is doing the same with their carts.

GOLF CHANNEL

Assist The Golf Channel Staff with any and all duties they need, from carrying shotgun microphones to walking with groups to identify clubs being used. *Please note this committee is physically demanding* Full day shifts*

GREETERS

Act as welcoming team for spectators and guests. Greet and help direct spectators to various locations on and off course.

HONORARY OBSERVERS

Register Honorary Observers; which consists of Tournament Sponsors and VIP's. Also responsible for escorting them to 1st tee and making sure they are aware of PGA TOUR guidelines.

HOSPITALITY

Host sponsors and guests in hospitality areas by checking for proper credentials, meeting and greeting guests, and provide Frys.com Open information. Volunteers will be stationed at a hospitality venue on the course or at the Clos La-Chance Winery near the 15th hole.



Official Event



MARSHALS

Manage crowd control and gallery noise; as well as assist with player movement from hole to hole. *Please mark which hole you would like to marshal on the application*

OFFICE SUPPORT

Assist the Tournament Staff prior to, during, and after the event with the answering of phones and overseeing the office through Tournament Week.

PLAYER TRANSPORTATION

Inventory vehicles allotted to the Frys.com Open and track cars assigned to players and VIP's. Courtesy car drivers will transport players and VIP's to and from Fry's Electronics Home Office, CordeValle, the San Jose Airport, and the San Francisco Airport, before, during, and after the tournament. *Must have a valid drivers license*

PRACTICE RANGE

Staff and maintain the practice range area for professionals. Maintain inventory of name signs and place in appropriate stand. Help ensure only authorized people are on the range.

PRO-AMS / SPECIAL EVENTS

Assist Tournament Staff with special events throughout tournament week, including the Couples Pro-Am Benefiting Adoption on Monday, October 11th and the Official Pro-Am on Wednesday, October 13th. *Full day shifts*

SHOTLINK

Operate tripod mounted lasers and Palm Pilots at greenside tower locations and designated landing areas. The statistical data collected is downloaded to ShotLink.com. Mandatory Training is provided by the PGA TOUR. Additional information can be found at ShotLink.com. *Full day shifts*

SHUTTLES

Provide cart transportation for disabled guests, volunteers, and players to and from their respective viewing areas, the main gates, work stations and tee's and green's.

STANDARD BEARERS

To accompany each group of players with a standard that bears their names and their scores in relation to par on a cumulative basis. *Please note this committee is physically demanding *Full day shifts*

SUPPLY & DISTRIBUTION

Distribute spectator guides and pairing sheets, refreshments for players and volunteers, and other goods to various locations throughout the course. *Heavy Lifting Required* Full day shifts*



Official Event



TICKET TRAILER / WILL CALL

Stationed at admission gate to sell daily and weekly tickets, as well as provide event information to spectators, and maintain the lost and found area. You will also distribute tickets and credentials left at will call.

V LOUNGE (Volunteer Headquarters)

Help with inventory, bagging, and distribution of all volunteer apparel and benefits prior to Tournament Week. Assist in the operation of the Volunteer Tent during tournament week.

WALKING SCORERS

Scorers walk with a match to keep statistics and hole-by-hole records for each player. Mandatory Training will be provided by the PGA TOUR. *Please note this committee is physically demanding* Full day shifts*

XM RADIO

Assist XM Radio Staff with duties related to their broadcast of the tournament. Volunteers will be working closely with producers and on air talent. *Full day shifts*

Every committee will have a mandatory training session prior to the tournament.
Your committee chairman will notify you of the dates and time.



Official Event



2010 Volunteer Application October 11 - October 17, 2010

PLEASE PRINT CLEARLY

Check here if Interested in serving as a committee chairman

First Name _____ M.I. _____ Last Name _____

Primary Mailing Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Cell Phone _____

Email Address _____

Employer / Company: _____ Golf Club/ Organization: _____

Committee Preferences 1st) _____ 2nd) _____ 3rd) _____

(Please mark 3 different committees. See attached committee descriptions. Some committees require additional services pre and post tournament.)

Previous Volunteer Experience: _____

Please mark when you are available. Your Chairman will contact you about scheduling your shifts.

Pre-Tournament Week
October 1 - October 10

Tournament Week
October 11 - October 17

Post Tournament Week
October 18 - October 20

A: REQUIRED VOLUNTEER PACKAGE											
Men (Please Circle size)						Women (Please Circle size)					
Men's Jacket	S	M	L	XL	XXL	Women's Jacket	S	M	L	XL	XXL
Men's Golf Shirt	S	M	L	XL	XXL	Women's Golf Shirt	S	M	L	XL	XXL
Golf Cap	One size fits all					Golf Cap or Visor	One size fits all				
Volunteer Badge	Good All Week					Volunteer Badge	Good All Week				
Two Weekly Badges	Good All Week					Two Weekly Badges	Good All Week				

B: OPTIONAL ITEMS <i>(please mark size and quantity)</i>	Straw Hat	S/M	M/L	L/XL	Qty:	\$15		
	Extra Shirt	S	M	L	XL	XXL	Qty:	\$25
	Extra Jacket	S	M	L	XL	XXL	Qty:	\$35

MINIMUM DONATION REQUIRED
(Additional Donations Welcome)

\$35 + Optional Items Total = Grand Total

Payment Information			
<input type="checkbox"/> Check	Credit Card Type:	<input type="checkbox"/> Amex	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard
Billing Address (if different than mailing address):			
Account Number:		Expiration Date:	
Cardholders Name:		Authorized Signature:	

Mail Your Application and Check To: Frys.com Open
600 East Brokaw
San Jose, CA 95112

Or Fax (Credit Card Orders Only) to : 408.573.5588
** Please do not fax applications that are being paid by check*

Tournament Office 408.ITS.GOLF (408.487.4653)

www.frysopengolf.com

Office Use Only

Date Received:

Check #

Check Amount:

Date Deposited:



2010 Volunteer Assumption of Risk,
Waiver of Liability and Indemnity Agreement

IN CONSIDERATION of my participation as a volunteer for the Frys.Com Open Tournament to be held at the CordeValle Golf Club in San Martin, California, (hereinafter "the premises") I, THE UNDERSIGNED, for myself and for my personal representatives, heirs, assigns and next of kin:

1. HEREBY ACKNOWLEDGE that entry onto and presence at such premises involves the risk of sustaining minor injuries such as scrapes, cuts or bruises and/or more serious bodily injury, including death, from, among other things, misdirected golf balls or golf carts and any falls due to unevenness in the terrain on the golf course and connected areas, and that such risk is inherent in my use of, presence at and/or entry onto the premises.

2. HEREBY RELEASE, WAIVE, DISCHARGE AND COVENANT NOT TO SUE the Tournament Host Organization (identified below), the Tournament Organizers, Sponsors, Event Coordinators, and/or any of its employees, officers, owners, agents, promoters, operators, and/or other participants (hereinafter "releases") FOR ANY AND ALL INJURY, LOSS OR DAMAGE, AND ANY CLAIM OR DEMANDS THEREFOR ON ACCOUNT OF INJURY TO THE PERSON OR PROPERTY OR RESULTING IN DEATH OF THE UNDERSIGNED, ARISING OUT OF OR IN ANY WAY RELATED TO MY USE OF, PRESENCE AT AND/OR ENTRY ONTO THE PREMISES, WHETHER CAUSED BY THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE.

3. HEREBY EXPRESSLY ASSUME FULL RESPONSIBILITY FOR ANY RISK OF BODILY INJURY, PROPERTY DAMAGE OR DEATH arising out of or related to my use of, presence at and/or entry onto the premises, WHETHER CAUSED BY THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE.

4. HEREBY AGREE TO INDEMNIFY AND HOLD HARMLESS the releasees and each of them FROM ANY LOSS, LIABILITY, DAMAGE OR COST they may incur arising out of or related to my use of, presence at and/or entry onto the premises, WHETHER CAUSED BY THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE.

I HAVE READ THIS AGREEMENT, FULLY UNDERSTAND ITS TERMS, UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND HAVE SIGNED IT VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE BEING MADE TO ME AND INTEND MY SIGNATURE TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO THE GREATEST EXTENT ALLOWED BY LAW.

Print Name: _____

Signature: _____

Date: _____



Official Event